



Mobile & Web App Development for Startup Company

PROJECT DETAILS

 Mar 2022 - Ongoing

 \$200,000 to \$999,999



"SapientPro has developed an amazing product."

PROJECT SUMMARY

SapientPro has developed a mobile and web application for a startup company. They've used React Native, React.js, and Google Cloud Platform. SapientPro also provides resources for the client's development team.

PROJECT FEEDBACK

SapientPro has developed a successful application with an almost 100% uptime system. The app hasn't presented many bugs, and SapientPro has shown flexibility and great development knowledge throughout the project. SapientPro's team is quick to respond through Telegram and Jira.



The Client

Introduce your business and what you do there.

I'm the head of product at Welcome App. We're a startup company that offers a platform for newcomers in the Netherlands to help them find housing and integrate better into their new community.



Tim Grasmajjer
Head of Product, Welcome App



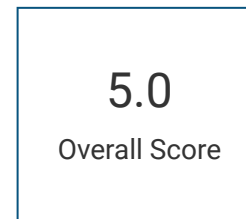
Utrecht, Netherlands

The Challenge

What challenge were you trying to address with SapientPro?

We initially contacted SapientPro to develop our mobile and web application.

CLIENT RATING



Quality: 5.0



Schedule: 4.5



Cost: 5.0



Would Refer: 5.0





The Approach

What was the scope of their involvement?

SapientPro has developed our mobile and web app using React Native, React.js, and Google Cloud Platform. Our platform allows users to book activities, chat with local citizens, explore events in their neighborhood, and get updates on their profile feed. On the other side, active local organizations can upload their events and activities to the app so newcomers can participate.

Moreover, SapientPro has helped us create a solid team for continuous development. When we started working with SapientPro, we didn't have an in-house development team.

What is the team composition?

We consistently work with SapientPro's project manager, frontend developer, and backend developer. However, we've also worked with several other teammates from SapientPro during our engagement.

How did you come to work with SapientPro?

I'm unsure how we initially found SapientPro since our engagement started before I joined the company.

How much have you invested with them?

We've invested around \$100,000–\$150,000 yearly with SapientPro.

What is the status of this engagement?

When I started working at my current company a year ago, they were already engaged with SapientPro. I started working with SapientPro in March 2022, and our partnership is ongoing.





The Outcome

What evidence can you share that demonstrates the impact of the engagement?

SapientPro has developed an amazing product. The system's uptime is almost 100%, and there are hardly any complaints from our users. They help us with the problems we face since we don't have a large in-house development team, and SapientPro has really helped us in the best way possible. They've built an amazing product.

Moreover, SapientPro is flexible and responds to our needs. For instance, if we require more development resources in a specific month, we can ask SapientPro. On the contrary, we can also ask them to reduce the team according to our current needs.

How did SapientPro perform from a project management standpoint?

SapientPro's project management has been good. They're available when we need them and respond quickly. We have weekly meetings with SapientPro's project manager and collaborate through Jira. We also use Telegram for informal and quick communication.

Moreover, we have a fixed monthly rate with SapientPro. They meet deadlines, although sometimes they take longer than expected. Our testing process has evolved, so we're now more critical than we were a year ago.

What did you find most impressive about them?

I'm most impressed with SapientPro's development skills. They've developed our entire platform, and we didn't have any in-house specialists to instruct them on how to build it.





Are there any areas they could improve?

There's room for improvement on both sides since we're still a startup company. Moreover, SapientPro can improve their communication about deadlines. If we agree on a date, I'd like them to inform us if they are delayed. I know these things can happen, and I'd like to know upfront.

Do you have any advice for potential customers?

I recommend agreeing with SapientPro upfront about project management and deciding how you will keep track of the project. Be close to their work and give them feedback, so there's room for improvement.

I definitely recommend working with SapientPro if you're looking for a flexible development partner who can build a project quickly and with good quality.

